

Mark Scheme (Results)

October 2019

Pearson Edexcel International Advanced Level

In Economics (WEC03)
Paper 01 Business Behaviour

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General Marking Guidance

- All candidates must receive the same treatment. Examiners must mark the first candidate in exactly the same way as they mark the last.
- Mark schemes should be applied positively. Candidates must be rewarded for what they have shown they can do rather than penalised for omissions.
- Examiners should mark according to the mark scheme not according to their perception of where the grade boundaries may lie.
- There is no ceiling on achievement. All marks on the mark scheme should be used appropriately.
- All the marks on the mark scheme are designed to be awarded. Examiners should always award full marks if deserved, i.e. if the answer matches the mark scheme. Examiners should also be prepared to award zero marks if the candidate's response is not worthy of credit according to the mark scheme.
- Where some judgement is required, mark schemes will provide the principles by which marks will be awarded and exemplification may be limited.
- When examiners are in doubt regarding the application of the mark scheme to a candidate's response, the team leader must be consulted.
- Crossed out work should be marked UNLESS the candidate has replaced it with an alternative response.

NB: Use levels based mark scheme (20 marks) to mark this section.

Question Number	Subway is an American restaurant franchise that sells sandwiches and salads. In 2016 there were over 44 000 Subway restaurants globally. From its launch in 1965 to the present day, Subway has grown organically. Discuss whether organic growth is always more	Mark
	beneficial to a business than growth by merger.	
	Answer	
1	Indicative content	
	 Definition of organic growth - expansion from within a business, e.g. by expanding the product range, number of business units 	
	 Benefits of organic growth may include: Less risky than merging or taking over other businesses 	
	 Can be financed through internal funds (e.g. retained profits) 	
	Allows the business to grow at a more sustainable or manageable rate	
	 Eliminates risk of culture clash Whereas mergers/takeovers: 	
	May require a lengthy legal process	
	May be very expensive to establish	
	 May be investigated by competition authorities and may be rejected 	
	Mergers can be horizontal, vertical (forward & backward) or conglomerate	
	Definition of <u>horizontal merger</u> – integration at the same stage of production in the same industry (e.g. 2 restaurant businesses) <u>Disadvantages include</u> :	
	 Rising market share might attract the attention of competition authorities Risk of possible culture clashes 	
	Scope for economies of scale may be limited where combined firm size is still small	
	More risk of diseconomies of scale	
	 Mergers may make little difference to profitability. For example, because of cost pressures or falling demand 	

Definition of <u>vertical merger</u> – between firms at different stages of production in the same industry. Vertical forward and backward

Disadvantages include:

- Firms may be sacrificing some of the benefits of specialisation
- Diseconomies of scale
- Firms may be operating in unfamiliar markets (also applies to conglomerates)
- Firms may lose some of the benefits of outsourcing (lower cost, familiarity)

Evaluation

Disadvantages of organic growth may include

- Growth achieved may be dependent on the growth of the overall market
- Harder to build market share if business is already a leader
- Slower growth shareholders may prefer more rapid growth

Generic benefits of mergers may include

- A guicker method of growth than organic. Hence:
- greater potential for gaining economies of scale
- increased likelihood of becoming more efficient

Benefits of horizontal merger may include:

- merged firms are no longer competing against each other
- gains from shared understanding of the market from the other firm
- · a means of growth when market demand is low
- increased market share/power

Benefits of vertical merger may include:

- Greater control of the supply chain this helps to reduce costs and improve quality of inputs
- Improved access to important raw materials used in manufacturing
- More in touch with changes in consumer demand e.g. Subway's products can be modified, innovated in response to consumer needs and wants
- Restricting sale of rivals' product

Reward analysis and evaluation of conglomerate mergers

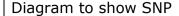
Candidates may take either perspective for KAA and the reverse perspective for evaluation.

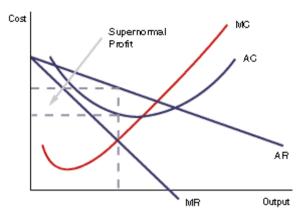
Ouestion Mark Number The Tata Group is a transnational company (TNC), which has its headquarters in India and operates in more than 100 countries across six continents. Tata exports products and services to over 150 countries. Discuss reasons why some companies become TNCs. Answer 2 **Indicative content** Definition of TNC - a company that has its facilities and other assets in at least one country other than its home country Possible reasons include: To provide the company with access to more markets Insufficient demand in the domestic economy reached saturation point More scope for economies of scale e.g. cost savings on R&D, transport economies, marketing To take advantage of low-cost locations - labour costs, rent, land etc. leading to increased profit margins To gain a better understanding of markets, technology standards and policies in other countries. Tata is operating in more than 100 countries across the world To avoid taxes and/or trade barriers Financial support may be available from overseas governments and other agencies to attract FDI An opportunity to obtain foreign currencies - gain interest, to use in future transactions A major strategic decision – potentially positive impact on sales and profits for long- run success

Evaluation

- High capital costs
- Unfamiliarity with overseas markets/economies laws, customs, tastes etc. Increased degree of risk
- Potential diseconomies of scale co-ordination and communication issues. May apply particularly where divisions of the TNC are thinly spread across many countries
- Distinction between short-run and long-run. Benefits may apply more in the long-run, e.g. in relation to FDI
- May meet with opposition from consumers, pressure groups and governments abroad
- Company may already be exporting, hence risks are reduced - as in the case of the Tata Group
- Prioritisation of reasons

Question Number	The retail car market in the USA is oligopolistic. The four largest firms in the market are Ford, General Motors, Toyota and Fiat Chrysler Automobiles (FCA).	Mark
	To what extent might firms in an oligopolistic market compete using non-price strategies?	
	Answer	
3	Indicative content Define oligopoly: a few large firms dominate the market (industry); high concentration ratio Non-price competition includes: appealing packaging, loyalty schemes, branding, product differentiation, patents, product innovation, quality of product /service Non-price competition may result in a more inelastic demand for the firm's products. High level of product differentiation in the car industry - vehicle models, features etc. Non-price competition means that prices are more stable, making it easier to plan future investment Oligopolists may decide to use non-price methods to avoid the possible adverse effects of a price war - lowering price leads to same response from rivals Price competition can lead to loss of profits and more uncertainty in the market Price wars may provoke a reaction from the government which moves to stop further price cuts - predatory pricing Oligopoly firms may decide to collude to: - avoid price competition - restrict output and artificially raise prices - achieve a more secure market share Collusion may result in possible benefits to oligopolies: - Ability to each earn higher supernormal profits - Barriers to restrict competition - Less unpredictability and uncertainty in the market - Oligopolies can act as a monopolist	





Evaluation

- Non-price strategies may be expensive to sustain high sunk costs in the form of advertising and promotion
- There may be no obvious advantages from non-price strategies - is market share growing, are profits rising etc?
- An oligopolist may decide to use pricing strategies, especially in the short-run, to exert pressure on rivals
- Interdependence of firms may result in price leadership strategies
- Oligopolies may use methods such as price matching (e.g. supermarkets) in order to gain/retain customers
- Exposure of collusion by the government or other regulatory agencies may result in fines, legal prevention, negative publicity
- Any benefits of collusion to firms may be short-term if one or more colluding firms break away from the agreement
- Falling demand creates tension between colluding firms e.g. during an economic downturn
- The entry of new firms into the industry may break existing collusive agreements

Candidates may take either perspective for KAA and the reverse perspective for evaluation.

In 2016 the UK competition authorities ordered Tesco, a major UK supermarket, to stop exploiting its suppliers. For example, it was ordered to reduce the time it takes to pay suppliers. Evaluate the likely impact of government policies to protect suppliers on the business behaviour of monopsonists. Answer			
4 Indicative content Define monopsony power or monopsonist - where there is one buyer, (or a dominant buyer), and many sellers Examples of government measures to restrict monopsony power: • Setting a minimum price for suppliers to large supermarkets • Tightening up competition laws to weaken powers of monopsonist • Regulating profits of monopsonist • Opening up the monopsony market to more competition • Preventing monopsonist from abusing market power e.g. ensuring that suppliers are paid on time POSSIBLE EFFECTS • Higher purchasing costs to obtain goods from suppliers leading to lower profit margins • More regulation of profits - reduced producer surplus and lower profit for monopsonist IMPACT ON BUSINESS BEHAVIOUR OF MONOPSONIST • Monopsonist may look to cut costs in other ways - e.g. wages, overheads, downsizing (closing uneconomic stores) • Monopsonist may be able to pass on higher costs to consumers in the form of higher prices. Relationship with PED • Monopsonist may look to become more efficient e.g. a supermarket using more self checkout terminals • Lower profits of monopsonists may lead to a fall in investment in R & D and a consequent reduction in quality and new product development • Monopsonist may choose alternative suppliers - possibly from other economies where government	_	a major UK supermarket, to stop exploiting its suppliers. For example, it was ordered to reduce the time it takes to pay suppliers. Evaluate the likely impact of government policies to protect suppliers on the business behaviour of monopsonists.	Mark
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Evaluation:

- Depends on the effectiveness of government policies - powers of enforcement, positive and negative effects
- If monopsonist chooses alternative suppliers the policies may be counter-productive
- May harm the relationship built up between suppliers and monopsonist e.g. local farmers for fresh produce
- Limits to the powers of national governments if monopsonists are very powerful in the market. In which case there may be little impact on business behaviour
- Possibility of regulatory capture & government failure, so monopsonists are not adversely affected
- Information failure. Governments may not have access to relevant information. Reluctance of firms to provide the government with relevant information
- Value of PED. If demand for monopsonists' goods is relatively inelastic higher costs are likely to be borne by consumers
- Short-run/long-run distinction removing market power from monopsonists may take time to have any significant impact – e.g. time lag before new firms are established. Is support for suppliers sustainable in the long-run?

Sec	Section A Questions: Performance Criteria for Mark base 20			
Level 0	0	No rewardable material		
Level 1	1-4	 Displays knowledge presented as facts without awareness of other viewpoints Demonstrates limited understanding with little or no analysis 		
		 Attempts at selecting and applying different economic ideas are unsuccessful Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear. 		
Level 2	5-8	 Displays elementary knowledge of well learnt economic facts showing a generalised understanding together with limited analysis i.e. identification of points or a very limited discussion Displays a limited ability to select and apply different economic ideas Material presented has a basic relevance but lacks organisation, but is generally comprehensible. Frequent punctuation and/or grammar errors are likely to be present which affects the clarity and coherence of the writing overall. 		
Level 3	9-12	 Displays knowledge and understanding of economic principles, concepts and theories as well as some analysis of issues i.e. answer might lack sufficient breadth and depth to be worthy of a higher mark Shows some ability to apply economic ideas and relate them to economic problems Employs different approaches to reach conclusions Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence. 		
Level 4	13-16	 Displays a good knowledge of economic principles, concepts and theories together with an analysis of the issues involved Demonstrates an ability to select and apply economic ideas and to relate them to economic problems Evidence of some evaluation of alternative approaches leading to conclusions Material is presented in a generally relevant and logical way, but this may not be sustained throughout. Some punctuation and/or grammar errors may be found which cause some passages to lack clarity or coherence. 		

Level 5	17-20	 Displays a wide range of knowledge of economic principles, concepts and theories together with a rigorous analysis of issues Demonstrates an outstanding ability to select and apply economic ideas to economic problems Evaluation is well balanced and critical leading to valid
		 conclusions Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.

Question Number	With reference to Extract 1 paragraph 3, explain what is meant by <i>productive efficiency</i> . Illustrate your answer with an appropriate diagram. Answer	Mark
5 (a)	Knowledge and Application (up to 4 marks)	
	 Knowledge (up to 2 marks) Define productive efficiency Where the firm is producing a level of output at the lowest point of average cost (1) 	
	1 mark for development	
	 Level of output is where AC = MC (1) In the long-run the firm is producing at its minimum efficient scale (1) The firm is using its resources efficiently implying high level of factor productivity (1) Any other valid development point (1) 	
	 Application (up to 2 marks) Accurate and appropriately labelled diagram showing output at minimum AC (2) 	
	Average costs Productively efficient Output	
	 If no diagram, award one application mark for: Increased competition in retail market - therefore need to become more productively efficient in order to survive (1) Any other valid application point (1) 	
		(4)

Question	With ref	Ference to Extract 1, evaluate the likely benefits	Mark	
Number	of the merger between Adriatica, Estense and			
		est Consumers to their consumers and		
	employees.			
5 (b)			(12)	
Knowledge		tion and analysis – indicative content		
		ts to consumers:		
		er prices as a result of passing on gains from		
		nomies of scale (lower LRAC)		
	_	be a means of stopping co-operative stores		
		n closing – hence maintains a choice of stores consumers		
		be able to offer a wider choice of products and		
	_	ices through diversification and extending the		
		e of suppliers		
		iency gains may lead to an improved quality of		
		ice – e.g. supermarkets investing in faster		
		kout systems		
		e innovation (dynamic efficiency)		
	e.g.	redesigning stores for consumer benefit		
	• An ir	ncrease in consumer surplus		
		ts to employees:		
		s risk of losing jobs - greater job security		
		portunities for promotion		
		e funds available for training		
	-	be in a better position to secure higher wages		
Lavial	· ·	avoid wage reduction)		
Level	Marks	Descriptor A completely inaccurate response		
0 1	1-3	A completely inaccurate response. Shows some awareness of the benefits of a me	raor to	
1	1-3	consumers and employees.	rger to	
		Material presented is often irrelevant and lacks		
		organisation. Frequent punctuation and/or gran	nmar	
		errors are likely to be present and the writing is		
		generally unclear.		
2	4-6	Understanding of the benefits of the merger to		
		consumers AND/OR employees with some appli	cation to	
		context.		
		Material is presented with some relevance but t	here are	
		likely to be passages which lack proper organis		
		Punctuation and/or grammar errors are likely to	o be	
		present which affect the clarity and coherence.		
3	7-8	Clear understanding of the benefits of the merg		
		consumers AND employees with effective applic	cation to	
		context.	. 0.4	
		Material is presented in a relevant and logical w	•	
		Some punctuation and/or grammar errors may		
		found, but the writing has overall clarity and co	merence.	

Evaluation – indicative content The merger may result in store closures in order to improve cost efficiencies Job losses for employees especially where job roles are duplicated across the 3 organisations rationalisation process Downward pressure on wages Fewer opportunities for promotion Most of the above points depends on the existence and influence of employee organisations, (e.g. trade unions), within the Italian retail co-operative movement Less choice of stores for consumers More inconvenience for consumers - longer distances to travel to stores Risk of diseconomies of scale leading to higher prices As these are co-operative organisations, managers may be more inclined to meet the needs of employees and consumers

Level	Marks	Descriptor
0	0	No evaluative comments.
1	1-2	For identifying evaluative comments without explanation.
2	3-4	For evaluative comments supported by relevant reasoning.

Question Number	With reference to Extract 1, discuss the extent to which the business objectives of co-operatives may differ from those of other types of private sector companies.		
5 (c)			(12)
Knowledge	e, applica	tion and analysis – indicative content	
	 Type respective specific respective s	es of business objectives: profit, growth, social consibility etc reholders are more likely to desire high the the the the the the the the the th	
Level	Marks	Descriptor	
0	0	A completely inaccurate response.	
1	1-3	Shows some awareness of business objectives. Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or gran errors are likely to be present and the writing is generally unclear.	nmar
2	4-6	Understanding of different business objectives of companies and co-operatives with some application context. Material is presented with some relevance but to likely to be passages which lack proper organish Punctuation and/or grammar errors are likely to present which affect the clarity and coherence.	tion to there are ation.
3	7-8	Clear understanding of different business object companies and co-operatives with effective approximate to context. Material is presented in a relevant and logical was some punctuation and/or grammar errors may found, but the writing has overall clarity and context.	olication vay. be

Evaluation – indicative content

- Making a profit is a key objective for <u>all</u> private sector organisations (except not-for-profit organisations). Hence there may be little difference between co-operatives such as Alleanza and companies such as Aldi and Lidl
- Alleanza is having to operate in a very competitive market. It may need to behave in a very similar way to private sector companies
- Unless co-operatives receive government support they can only survive if they make profits
- Private sector companies such as Aldi may also have social responsibilities e.g. staff welfare, environmental policies
- One financial analyst believes that there is a conflict between focusing on making profit and increasing market share on the one hand and co-operative principles on the other
- Differences in objectives between co-operatives and companies may be in relation to priority of importance

Candidates may take either perspective for KAA and the reverse perspective for evaluation.

Level	Marks	Descriptor
0	0	No evaluative comments.
1	1-2	For identifying evaluative comments without
		explanation.
2	3-4	For evaluative comments supported by relevant
		reasoning.
0	0	No evaluative comments.

Question	With ref	ference to the information provided and your	Mark
Number	own kno	owledge, evaluate the likely impact of	
	governr	ment intervention to support co-operative	
	organisa	ations.	
5(d)			(12)
Knowledge	e, applica	tion and analysis – indicative content	
	Method	s of government intervention:	
	• Finar	ncial support - e.g. employment subsidies, tax	
	breal	ks, low-cost loans (Uganda), support for	
	empl	oyee training programmes (Italy)	
	• Less	regulation of co-operatives - allowing mergers	
	to go	ahead as in the case of Alleanza	
	 Barri 	ers to entry of foreign firms - could be applied	
	to th	e retail sector in Italy	
	Impact	of government support	
	Enab	ples co-operatives to be in a better position to	
	com	pete in the market e.g. subsidies may lead to	
	lowe	r prices	
	Prov	ides a source of employment e.g. Ugandan	
	Gove	ernment policies encouraging growth of	
		peratives	
		eases export income and makes the economy	
		e internationally competitive e.g. Uganda	
		ease in incomes through the multiplier effect	
		vth in GDP - particularly given the importance	
		o-operatives in a country such as Italy,	
		cially in regions such as Emilia Romagna	
		ible route out of poverty -	
		Village One Product programme in Uganda	
		ing to development of skills	
Level	Marks	Descriptor	
0	0	A completely inaccurate response.	
1	1-3	Shows some awareness of the impact of govern	nment
		support for co-operatives.	
		Material presented is often irrelevant and lacks	
		organisation. Frequent punctuation and/or gran	
		errors are likely to be present and the writing is	5
	4.0	generally unclear.	
2	4-6	Understanding of the impact of government support of the company o	•
		co-operatives, with some application to context	
		Material is presented with some relevance but t	
		likely to be passages which lack proper organis	
		Punctuation and/or grammar errors are likely to	ט טפ
3	7-8	present which affect the clarity and coherence.	nt
ا ع	/-8	Clear understanding of the impact of governme support for co-operatives, with effective applications	
		context.	מנוטוו נט
		Context. Material is presented in a relevant and logical w	<i>1</i> 211
		Some punctuation and/or grammar errors may	•
		found, but the writing has overall clarity and co	
		Tround, but the writing has overall clarity and co	merence.

Evaluation – indicative content			
Evaluation	 Costs of government support Short-run/long-run impact – is support sustainable in the long term? Depends on the nature and level of government support Opportunity costs – what may need to be foregone? How effectively can co-operatives compete against 		
	TNC's? How efficient might they be? • The focus on social objectives may make co-operatives less competitive		
Level	Marks	Descriptor	
0	0	No evaluative comments.	
1	1-2	For identifying evaluative comments without explanation.	
2	3-4	For evaluative comments supported by relevant reasoning.	

Question Number	With reference to Figure 1, comment briefly on the trend in the index of <i>unit labour costs</i> between July 2015 and January 2017. Answer	
6 (a)	 Knowledge and Application (up to 4 marks) Knowledge (up to 2 marks) Up to 2 marks for definition of unit labour cost (ULC) The average cost of labour per unit of output produced (2) Formula - total labour cost/total output (1) ULC show how much output an economy receives relative to labour cost per unit of output (1) A knowledge mark may be awarded for ONE of the following: ULCs are often used as a measure of international competitiveness (1) ULCs are often expressed as indices or in percentage terms (1) Accept any other valid knowledge point for 1 mark Application (up to 2 marks) ULC fell by approximately 2.46%	(4)

Question	With reference to Figure 1, Figure 2 and Extract 1,	Mark
Number	discuss how Australian businesses could respond to	
	changes in Australia's international competitiveness.	
6 (b)		(12)
Knowledge	e, application and analysis – indicative content	I
	Indicators that Australia is becoming less	
	internationally competitive	
	A relatively steep rise in unit labour cost from	
	March 2017 onwards. A rise of approx. 2.0 points from March to December 2017	
	Businesses may respond by:	
	- reducing employment levels	
	- substituting capital for labour	
	- investing in economies where ULC's are lower	
	A fall in the exchange rate of the AUD in relation to	
	US\$ which will raise cost of imports (fell from	
	1US\$ = AUD0.97 to 1US\$= AUD1.34)	
	Businesses may respond by:	
	- switching to lower-cost domestic suppliers	
	- paying higher import prices and either passing higher	
	costs onto consumers, absorbing higher costs or	
	cutting costs in other areas	
	A fall in business efficiency particularly in employee	
	training and labour productivity	
	Businesses may respond by:	
	- recognising the decline in efficiency and	
	improving/increasing training programmes in order to	
	raise labour efficiency rates	
	Within the infrastructure measure, rankings were	
	deemed to be uncompetitive for energy, internet	
	connectivity and communications technology	
	Businesses may respond by:	
	- reducing capital investment	
	- choosing alternative economies as locations for	
	investment	

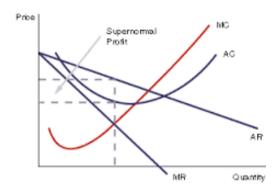
Level	Marks	Descriptor
0	0	A completely inaccurate response.
1	1-3	Shows some awareness of how businesses may respond to changes in international competitiveness. Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear.
2	4-6	Understanding of how businesses may respond to changes in international competitiveness with some application to context. Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.
3	7-8	Clear understanding of how businesses may respond to changes in international competitiveness with effective application to context. Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.

Evaluation – indicative content		
	Alternate more in	ively, Australia is showing signs of becoming internationally competitive. e.g. I in the exchange rate in terms of US\$ from to 2017 making exports more price petitive on global markets rise in ULCs may only be in the short-run ralia rose one place overall on the global mationally competitive rankings ralia is one of the most internationally petitive economies (21 out of 137 countries) ralia has a highly skilled workforce, high levels ducation and a competitive infrastructure e businesses may be unaffected by the ages, especially as Australia's overall standing hardly altered. Therefore businesses may not st their plans ates may take either perspective for KAA e reverse perspective for evaluation.
Level	Marks	Descriptor
0	0	No evaluative comments.
1	1-2	For identifying evaluative comments without explanation.
2	3-4	For evaluative comments supported by relevant reasoning.

6(c)	andiation and analysis indiation and analysis	(12)
6(a)		(12)
	with no significant barriers' (lines 7-8).	
	barriers to entry were 20% greater than in markets	
Number	, ,	
Number	discuss why 'profit margins in markets with high	
Question	With reference to Extract 2 and your own knowledge,	Mark

Knowledge, application and analysis – indicative content

- 15% of the Australian economy is dominated by large firms. Examples electricity distribution and telecommunications
 - Examples of barriers to entry and how they may increase profit:
 - Branding attracts consumers and raises profit
 - Patents reduces threat of competition and enables firm to raise price
 - Economies of scale lowers average cost and hence raises profit margin
- High barriers means that the market is less contestable
- High barriers reduce competition and mean that incumbent firms have monopoly power
- A monopolist is able to restrict output, charge a high price and make supernormal profit



 High profits act as a signal to other firms to enter the market. However, barriers to entry are a form of market failure and new firms are prevented from entering the market

Level	Marks	Descriptor
0	0	A completely inaccurate response.
1	1-3	Shows some awareness of the likely impact of barriers to entry on profitability.
		Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear.
2	4-6	Understanding of the likely impact of barriers to entry on profitability with some application to context. Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.
3	7-8	Clear understanding of the likely impact of barriers to entry on profitability with effective application to context. Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.

Evaluation – indicative content		
	 Barriers to entry may be temporary in some cases so the higher profits are not applicable in the long-run The Australian Government may intervene to make markets more competitive Other factors may apply which cause profit rates to be higher: Consumer demand may be high, higher price and more profit Costs of production may be low. The firm is more efficient - achieving economies of scale, dynamic efficiency etc. 	
Level	Marks	Descriptor
0	0	No evaluative comments.
1	1-2	For identifying evaluative comments without explanation.
2	3-4	For evaluative comments supported by relevant reasoning.

Question Number	Evaluate government policies designed to protect consumers from exploitation by firms operating in highly concentrated markets.	Mark
6(d)		(12)

Knowledge, application and analysis – indicative content

Types of government policy:

 Price controls - setting a maximum price to be applied at airports in Australia



Impact: e.g. Airports will not be able to raise price above the proscribed level. Hence consumers will benefit from a lower price than might otherwise be the case

- **Less bureaucracy** ('red tape') e.g. supermarkets will be able to open in more areas
 - **Impact**: More choice for consumers and more competition. Likely to lead to lower prices, improved quality of products/service
- Encourage consumers to switch e.g.
 Deregulation fewer regulations so that consumers can switch to other providers more easily (energy, banking etc.)

Impact: Consumers able to 'shop around' for better deals. Potential benefits in terms of lower prices, improved service etc.

• Limits placed on market share to avoid high levels of market concentration

Impact: Consumers likely to be less exploited by large firms with monopoly power (high price, less output)

- Other measures include:
 - Legislation to control mergers and takeovers
 - Quality standards and performance targets
 - Promotion of small businesses
- All of the above should increase consumer surplus and lower producer surplus
- Consumers may also benefit from increased economic efficiency of firms e.g. productive, allocative and dynamic; reduced x-inefficiency

Level	Marks	Descriptor
0	0	A completely inaccurate response.
1	1-3	Shows some awareness of the impact of government policies to protect consumers. Material presented is often irrelevant and lacks organisation. Frequent punctuation and/or grammar errors are likely to be present and the writing is generally unclear.
2	4-6	Understanding of the impact of government policies to protect consumers with some application to context. Material is presented with some relevance but there are likely to be passages which lack proper organisation. Punctuation and/or grammar errors are likely to be present which affect the clarity and coherence.
3	7-8	Clear understanding of the impact of government policies to protect consumers with effective application to context. Material is presented in a relevant and logical way. Some punctuation and/or grammar errors may be found, but the writing has overall clarity and coherence.

Evaluation	Evaluation – indicative content		
	mea mea airpo Limit effect leads Enco have and telect . If re- chool cons . Regu	act will depend on how extensive government sures are and how businesses respond to those sures. E.g. What maximum price is set at orts? Is it above or below current market price? Its on size of largest firms might have adverse of some consumers if higher costs of production is to price rises ouraging new firms to enter the market may be little impact where incumbent firms are large powerful e.g. electricity distribution and communications gulations and controls are excessive, firms may be set o relocate to other economies. Therefore sumers may be worse off if choice is reduced ulatory capture - a government acts for the effit of the firm(s), rather than consumers	
Level	Marks	Descriptor	
0	0	No evaluative comments.	
1	1-2	For identifying evaluative comments without explanation.	
2	3-4	For evaluative comments supported by relevant reasoning.	

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